

## Simpson Performance Products Snell SA 2015 Certified Voyager 2 Helmet Recall

Simpson Performance Products has just notified the NHRA Technical Department of the recall of their Snell SA 2015 Certified Voyager 2 Helmet. **These helmets will not be permitted for use at any NHRA event or member track until they are properly repaired by Simpson Performance Products.**

Please see below the italicized excerpts of the original Simpson Performance recall notice detailing the issues and how to get your helmet repaired, replaced or refunded. The recall notice excerpts are followed by the latest information provided to NHRA by Simpson Performance Products. The latest information describes how to determine which helmets are affected and how to identify that they have been repaired.

### Excerpts from Snell SA 2015 Certified Voyager 2 Helmet Recall Notice

*Simpson Performance Products has recently discovered a potential safety issue with its Snell SA 2015 Voyager 2 helmet. If the helmet's chin strap experiences large tensile forces during an accident, it could detach from one or both sides of the helmet. This presents an enhanced risk of injury to the head should the helmet not be retained in a crash.*

*Simpson Performance Products is voluntarily recalling the Snell SA 2015 Voyager 2 helmet due to the chin strap's potential inability to withstand load forces on a consistent basis. The problem was discovered during testing with the Snell Foundation. We stress that no problems have been reported from the field in nine months of use but in the interest of racing safety, we are proactively recalling these products and providing our customers with a safe resolution. This recall applies to the Snell SA 2015 Voyager 2 Model only, sizes Extra Small – Large with manufacturing dates in 2016 only (the only sizes sold and available to date). It does NOT apply to any other Simpson helmet models with Voyager in the name, i.e. **NOT Snell SA 2010 Voyager or Snell SA 2010 Sidewinder Voyager, etc.** It is only the Snell SA 2015 Voyager 2 helmet as pictured here.*





**USA Consumer Instruction:**

STOP racing with your Snell SA 2015 Voyager 2 helmet. Call 1-800-654-7223 or email [V2Helmet@teamsimpson.com](mailto:V2Helmet@teamsimpson.com) to receive a return authorization form for your helmet. Customers will need to complete this form and provide purchase information including

when and where the helmet was bought and what was paid for it. The Email Hotline is available beginning April 7th, 2017. Simpson will handle all related shipping costs for the continental USA and replace the chin strap and then return the helmet as soon as possible. Domestic customers who choose not to have their Snell SA 2015 Voyager 2 repaired will be offered a merchandise credit or a full refund via check. Call Simpson customer service at 1-800-654-7223 to receive freight information. The refund or replacement process will begin once your helmet along with purchase information is received by Simpson. As a quick self-check to verify that your Voyager 2 is involved in this recall, refer to the two Snell Internal Certification Number Labels shown above and match one of those numbers to the internal label found sewn on the inside of your helmet, next to the size label.

### **NHRA Simpson Trailer Instruction:**

The Simpson NHRA trailer will be equipped to handle this recall on site at NHRA races, beginning with the NHRA Spring Nationals in Baytown, TX, April 21-23, including replacing the chin strap or applying a credit towards an in stock helmet.

Safety and quality are our top priorities. We want to act fast and take the safest course while doing all we can to make this process as easy as possible for our racers. Please act fast also and to be extra safe, do not race with a Snell SA 2015 Voyager 2 helmet with a manufacturing date of 2016 until the chin strap has been properly replaced by Simpson.

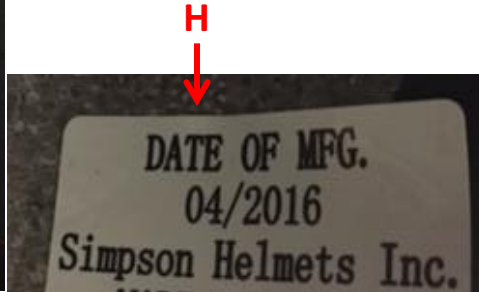
Simpson Customer Service: 1-800-654-7223 Email Hotline Available beginning April 7th, 2016: [V2Helmet@teamsimpson.com](mailto:V2Helmet@teamsimpson.com)

### **Latest Information from Simpson Performance Products**

All Snell SA 2015 Certified Voyager 2 helmets size XS-L with a manufacture date of 10/2016 or earlier will need to have the chinstrap replaced. The replacement consists of removing the yellow Kevlar chinstrap and replacing it with a black Kevlar chinstrap. Below is a picture of both chinstraps with differences shown between the two in order to help determine if the helmets in question have been repaired.



- A. Yellow Kevlar webbing (Old chinstrap)
- B. Black Kevlar webbing (New chinstrap)
- C. Polished d-rings (Old chinstrap)
- D. Red d-rings (New chinstrap)



E. Tamper proof screw with washer will be on all repaired helmets with the black Kevlar chinstrap.

F. For helmets not repaired, will have a black rivet with the yellow chinstrap.

G. Location of sizing label. This label is on the inside of the helmet at the back.

H. The date of manufacture sticker can be found behind the padding where the size label is located. Gently pull back padding to view the sticker.

Snell SA 2015 Certified Voyager 2 helmets size XS-L with a manufacture date of 01/2017 or later will have the new yellow Kevlar chinstrap and will not need to be replaced with the black Kevlar chinstrap. To help avoid confusion, helmets with new yellow Kevlar chinstraps will not have the Simpson logo and red stitching on the interior of the helmet (see picture below). This will help officials know the driver's helmet is not affected.



All repaired helmets will have a sticker that states when the repair was done and the person who performed the repair. The location where the repair was done will be added next to the name since Simpson will have more than one location repairing the helmets. Below is an example of the sticker and it will be placed inside the helmet next to the date of manufacturer sticker.

<b>Chinstrap repair</b>	
Date of repair:	<b>MM/YY</b>
Performed by:	<b>Name/Location</b>